



Moisture Medic Warranty Addendum

- 1) The five year bumper to bumper warranty will be honored on all consumer installations of the moisture medic product in a free standing configuration. Free standing means that no alteration has been made to the structure of the home or the HVAC mechanical equipment during installation.
- 2) In the event of failure of the product due to a manufacturing defect, the consumer will adhere to the following process:
 - a. Call Aprilaire Technical Support. Either consumer or consumer's contractor will trouble shoot the issue with Aprilaire and determine the failure mode.
 - b. For failure modes that can be remedied through component replacement in the field, the consumer will call CrawlspaceRepair.com to obtain the part to be installed by the consumer or qualified contractor.
 - c. For failure modes related to the refrigeration system (compressor, coil), and after approval by Aprilaire's Technical Support Staff, a replacement unit will be shipped at no charge by Aprilaire and the defective unit will be shipped back to Aprilaire at no charge to the homeowner.
- 3) Aprilaire is not liable for any bodily injury or property damage that results from improper installation, service or handling of the Moisture Medic Dehumidifier.

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